

PATIENT BILL OF RIGHTS

1. Every patient shall have the right to considerate and respectful care.
2. Every patient can reasonably expect complete and current information concerning his / her diagnosis, treatment and prognosis in terms he/ she can understand. When it is not medically advisable to give the information to the patient, it may be made available to the appropriate person on his / her behalf.
3. Every patient shall have the right to know by name and specialty, if any, the practitioner responsible for coordination of his / her care.
4. Every patient shall have the right to every consideration of his / her privacy and individuality as it relates to his / her social, religious and psychological well being.
5. Every patient shall have the right to respectfulness and privacy as it relates to his / her medical care program. Case discussion, consultation, examination and treatment are confidential and should be conducted discreetly.
6. Every patient shall have the right to expect Orthotic & Prosthetic Centers to make reasonable response to his / her requests.
7. Every patient shall have the right to obtain information on the relationship of Orthotic & Prosthetic Centers to other health care related institutions insofar as his / her care is concerned.
8. Every patient shall have the right to expect reasonable continuity of care. This shall include but not be limited to what appointment times and practitioners are available.
9. Every patient shall be fully informed prior to treatment of the services available in Orthotic & Prosthetic Centers and of related charges, including any changes for services not covered under Medicare or Medicaid.
10. Every patient shall have the opportunity to participate in the planning of his / her medical treatment and to refuse to participate in experimental research.
11. Every patient shall be assured confidential treatment of his / her personal records, and may approve or refuse their release to any individual outside of Orthotic & Prosthetic Centers, except as otherwise provided by law or as stated in Orthotic & Prosthetic Centers Notice of Privacy Practices.
12. Every patient shall be fully informed, prior to treatment of the rights and responsibilities set forth in this section and all rules governing patient conduct and responsibilities.